



Privacy Policy

Thriving After Trauma has created this privacy statement in order to demonstrate our firm commitment to privacy. Protecting the privacy and security of your personal information is a priority at Thriving After Trauma, and we believe that a single, comprehensive privacy policy that is straightforward and clear is in the best interests of our customers and our businesses.

This Privacy Policy applies to personal and other information that may be collected when you interact with Thriving After Trauma, which consists of websites owned, operated and managed by Thriving After Trauma, including each website that links to this Privacy Policy.

When you interact with our site, we collect two types of information Personally Identifiable Information (PII) and Non-Personally Identifiable Information (NPII).

Personally Identifiable Information (“PII”) is data about you that is personally identifiable.

Our online e-newsletter asks users to give us contact information (like their name and e-mail address). This information is used to contact the visitor when necessary about special promotions, and discounts, and is never divulged to third parties in a manner that personally identifies you. Our site uses an order form for customers to request information, products, and services. We collect visitor's contact information (like their e-mail address) and financial information (like their account or credit card numbers). Contact information from the order form is used to send orders, information about our company, and occasional future promotional material. The customer's contact information is also used to get in touch with the customer when necessary regarding the order. Financial information that is collected is used to bill the user for products and services. We do not store credit card details nor do we share customer details with any 3rd parties in a manner that personally identifies the customer.

If authorized by you, we may also access profile and other information from services like Facebook.

Sharing with third parties

All personally identifiable data provided by individuals is maintained in confidence by Thriving With Trauma. There are instances, however, in which personally identifiable and non-personally identifiable information is shared with third parties, as described below.

With respect to personally identifiable information provided to Thriving After Trauma, Thriving After Trauma may, from time to time, provide information to certain third-party vendors for efficiency purposes in providing administrative services such as billing, delivery and pay-outs, or for other related services. Vendors and service providers are contractually required to keep confidential the information received, and may not use it for any purpose other than to carry out the services they perform on our behalf.

Choice/Opt-Out

Please contact Thriving After Trauma to request the removal of your PII from our database or to no longer receive future communications.

Non-Personally Identifiable Information

Non-Personally Identifiable Information (“NPII”) data is collected by Thriving After Trauma and ad technology partners and is used for retargeting. We, and/or one or more of our ad technology partners, may collect NPII from people who visit our website(s). This data is anonymous, and can include information such as web pages you’ve viewed, date and time of pageviews, domain type, location information associated with your IP address, and your interactions to an ad delivered by us or our ad technology partners. Our ad technology partners use different methods to collect this type of data, including cookies and web beacons (pixel tags or clear gifs).

Cookies are small text files that can store information. There are two types of cookies: session cookies and persistent cookies. Session cookies expire when you close your browser, and persistent cookies stay on your computer until you delete them. Thriving After Trauma may use both session and persistent cookies to customize your web experience and to analyze web traffic. Thriving After Trauma uses cookies and web beacons in the delivery of display advertisements to our website visitors and to our partner website visitors on various sites across the internet.

Third party web analytics services

We work with third party service providers, including but not limited to Google Analytics, to help us better understand how you use the Thriving After Trauma Websites. These third party service providers will place cookies on your computer to collect information such as how you were referred to the Thriving After Trauma Website, how you navigate around the Thriving After Trauma Website, what you purchase and what traffic is driven by various marketing methods. This information will help us to better serve you and provide you with more personalized information and product offerings. We do not allow third party service providers to collect your credit card information, e-mail address or password information. These third party service providers may only use your personal information to perform services for us and may not share your personal information with anyone else, or use it for any other purpose, except on an aggregated, non-personally identifiable basis.

To learn more about the privacy practices of Google, you may review its privacy policy located [here](#). To disable the Google Analytics cookie and other third party web analytics service provider cookies, you can choose to have your browser notify you when cookies are being written to your computer or accessed, or you can disable cookies.

Social networking sites

When you use a Thriving After Trauma app on a social networking site or choose to join (or "like") a Thriving After Trauma page on a social networking site, the social networking site may provide us with certain information about you, including but not limited to your "likes". Please see the privacy policy for the applicable social networking site to learn more about how these sites share your personal information.

Third party sites

This site contains links to other sites. Thriving After Trauma is not responsible for the privacy practices or the content of such Web sites.

Thriving After Trauma is a participant in the Amazon Services LLC Associates Program, an affiliate advertising program designed to provide a means for sites to earn advertising fees by advertising and linking to amazon.com.

Data retention policy

We will retain your information for as long as your account is active or as needed to provide you with services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Accessing your information

You have the right to ask us not to use your personal information for direct marketing purposes. You also have the right to request a copy of the personal information that we hold about you and to have any inaccuracies rectified. Please note that, as permitted by law, we may charge a nominal fee for information requests and may require you to prove your identity. Following a request, we will use reasonable efforts to supply, correct or delete personal information about you in our files.

Contacting the Web site

If you have any questions about this privacy statement, the practices of this site, or your dealings with this Web site, you can contact Thriving After Trauma at the address below.

Thriving After Trauma
Jennifer.Shepley@JenniferShepley.com

Terms of Use

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS WEBSITE. All users of this site agree that access to and use of this site are subject to the following terms and conditions and other applicable law. If you do not agree to these terms and conditions, please do not use this site.

Refund Policy: Coaching Training Program

To drop out of the program, you must notify Jennifer.shepley@jennifershepley.com. Based on the activities necessary to process your registration and ensuing admission, any decision you make to drop the program may be subject to the following fees at the discretion of program staff: If you drop out of the program more than 14 days before the start date -\$100, 1-13 days - \$250, no refund after start date.

Copyright

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Warranty Disclaimer

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Limitation of Liability

Thriving After Trauma shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this site or the performance of the

products, even if Thriving After Trauma has been advised of the possibility of such damages. Applicable law may not allow the limitation of exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Typographical Errors

In the event that a Thriving After Trauma product is mistakenly listed at an incorrect price, Thriving After Trauma reserves the right to refuse or cancel any orders placed for product listed at the incorrect price. Thriving After Trauma reserves the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, Thriving After Trauma shall issue a credit to your credit card account in the amount of the incorrect price.

Term; Termination

These terms and conditions are applicable to you upon your accessing the site and/or completing the registration or shopping process. These terms and conditions, or any part of them, may be terminated by Thriving After Trauma without notice at any time, for any reason. The provisions relating to Copyrights, Trademark, Disclaimer, Limitation of Liability, Indemnification and Miscellaneous, shall survive any termination.

Notice

Thriving After Trauma may deliver notice to you by means of e-mail, a general notice on the site, or by other reliable method to the address you have provided to Thriving After Trauma.

Miscellaneous

Your use of this site shall be governed in all respects by the laws of the state of California, U.S.A., without regard to choice of law provisions, and not by the 1980 U.N. Convention on contracts for the international sale of goods. You agree that jurisdiction over and venue in any legal proceeding directly or indirectly arising out of or relating to this site (including but not limited to the purchase of Thriving After Trauma products) shall be in the state or federal courts located in Los Angeles County, California. Any cause of action or claim you may have with respect to the site (including but not limited to the purchase of Thriving After Trauma products) must be commenced within one (1) year after the claim or cause of action arises. Thriving After Trauma's failure to insist upon or enforce strict performance of any provision of these terms and conditions shall not be construed as a waiver of any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any of these terms and conditions. Thriving After Trauma may assign its rights and duties under this Agreement to any party at any time without notice to you.

Use of Site

Harassment in any manner or form on the site, including via e-mail, chat, or by use of obscene or abusive language, is strictly forbidden. Impersonation of others, including a Thriving After Trauma or other licensed employee, host, or representative, as well as other members or visitors on the site is prohibited. You may not upload to, distribute, or otherwise publish through the site any content which is libelous, defamatory, obscene, threatening, invasive of privacy or publicity rights, abusive, illegal, or otherwise objectionable which may constitute or encourage a criminal offense, violate the rights of any party or which may otherwise give rise to liability or violate any law. You may not upload commercial content on the site or use the site to solicit others to join or become members of any other commercial online service or other organization.

Participation Disclaimer

Thriving After Trauma does not and cannot review all communications and materials posted to or created by users accessing the site, and is not in any manner responsible for the content of these communications and materials. You acknowledge that by providing you with the ability to view and distribute user-generated content on the site, Thriving After Trauma is merely acting as a passive conduit for such distribution and is not undertaking any obligation or liability relating to any contents or activities on the site. However, Thriving After Trauma reserves the right to block or remove communications or materials that it determines to be (a) abusive, defamatory, or obscene, (b) fraudulent, deceptive, or misleading, (c) in violation of a copyright, trademark or; other intellectual property right of another or (d) offensive or otherwise unacceptable to Thriving After Trauma in its sole discretion.

Indemnification

You agree to indemnify, defend, and hold harmless Thriving After Trauma its officers, directors, employees, agents, licensors and suppliers (collectively the "Service Providers") from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these terms and conditions or any activity related to your account (including negligent or wrongful conduct) by you or any other person accessing the site using your Internet account.

Third-Party Links

In an attempt to provide increased value to our visitors, Thriving After Trauma may link to sites operated by third parties. However, even if the third party is affiliated with Thriving After Trauma, Thriving After Trauma has no control over these linked sites, all of which have separate privacy and data collection practices, independent of Thriving After Trauma. These linked sites are only for your convenience and therefore you access them at your own risk. Nonetheless, Thriving After Trauma seeks to protect the integrity of its web site and the links placed upon it and therefore requests any feedback on not only its own site, but for sites it links to as well (including if a specific link does not work).